

AHA My Cards – Student

Claiming eCard

Students who have been assigned an eCard will first receive an email (sample below) inviting them to claim their eCard online.



PLEASE DO NOT REPLY TO THIS EMAIL ADDRESS. YOU WILL NOT RECEIVE A RESPONSE TO REPLIES TO THIS EMAIL ADDRESS.

Dear Joseph Sanders,

Congratulations on completing your American Heart Association PEARS training!

To access your electronic course completion card - or eCard - please click the link below. This card is a valid course completion card and can be presented to an employer as proof that you have successfully completed training. This eCard will expire two years from the issue date.

[Click here to view your online eCard](#)

Thank you and congratulations!

American Heart Association

From the email, the student will click on the hyperlink [Click here to view your online eCard](#). The Student Profile webpage will display:

AHA ECARD Student Landing

AHA ECARD Student Landing

Student Profile

To proceed to your eCard, please confirm or edit the information below and agree to the AHA's Terms of Use

Fields on the left side are pre-populated and are not editable

eCard Code

142006903033

Instructor Info

Instructor Joey TestInstructor

Training Center Info

Baylor Health Care System
Training Center ID: TX05056
3500 Gaston Ave., Dallas TX 75246-2017

First Name *

Roxanne

Last Name *

Mast

Email *

joey.gaindog@heart.org

Phone

Security Question *

Security Answer *

I have read, understand and agree to the [Terms of Use](#) on behalf of the organization. *

I Agree to the Terms of Use

I Do Not Agree

Submit

The Student Profile page is pre-populated with the the following non-editable information:

- eCard Code
- Instructor Info
- Training Center Info
- First Name
- Last Name
- Email Address

The phone number is optional and can be edited by the student

Students must then set up a security question and answer that they will use to access their eCard Profile in the future.

Security Question *

Security Answer *

Finally from this page, the student must agree to the Terms of Use for the website. To view the Terms of Use, the student can click the hyperlink "Terms of Use."

I have read, understand and agree to the Terms of Use on behalf of of the organization *

I Agree to the Terms of Use

I Do Not Agree

Submit

Once the student agrees to the Terms of Use and clicks Submit, the system will display the Rate Your Class page below.

Rate your AHA Class

Please answer the questions below to proceed to your AHA eCard

- As a result of the training, how confident are you that you could successfully resuscitate someone if called upon to do so today?
Very Unconfident Somewhat unconfident Neither confident or unconfident Somewhat confident Very Confident
- How likely are you to recommend your instructor to a colleague or a friend?
Very unlikely Somewhat unlikely Neither likely or unlikely Somewhat likely Very likely
- The Instructor gave ample time for me to learn during the hands-on participation at each learning station
Strongly disagree Disagree Neither agree or disagree Agree Strongly agree
- I received a Student Manual for the course
No Yes
- At my training, there were 6 or fewer students for each instructor
False I dont recall True
- Number of times you have taken this training?
First Time Second Time 3-4 times 5-6 times 7+ times

Student simply clicks on the answer of choice for each question

Submit

[Skip & Continue](#)

Once the student has answered all six questions and clicked Submit, the student's eCard will be displayed on the webpage (sample shown below).

The screenshot shows the American Heart Association logo at the top. Below it, the name **Roxanne Mast** is displayed in a large, elegant font. Underneath, it states she has successfully completed the Healthcare Provider eCard with code 142006903033. The course date is 04/14/2015 and the recommended renewal date is 04/2017. The training center is identified as Baylor Health Care System, Training Center ID: TX05056, located at 3500 Gaston Ave., Dallas TX 75246-2017. The instructor is Joey Test, with ID: 05140246734. A QR code is provided for linking to the eCard profile. At the bottom, there are 'Print' and 'View My eCards' buttons. A callout box on the left side of the screenshot says 'Click the [Print] button to print the eCard.'

AHA My Cards – Student

Viewing eCard Profile

From the eCard page, the student can also click the [View My eCards] button to view his or her eCard Profile page, shown below.

The screenshot shows the 'My eCards' section of the AHA My Cards profile. At the top, the user's name is Roxanne Mast, with the email joey.galindo@heart.org. Below this, there are two rows of eCard information: 'Active eCards' with a count of 1, and 'Inactive eCards' with a count of 0. Underneath, there are tabs for 'Active', 'Inactive', and 'Recommended Renewal Dates'. The 'Active' tab is selected. Below the tabs, the details for the active eCard are shown: 'BLS for Healthcare Providers' issued by 'Baylor Health Care System' to 'Instructor Joey Test' with ID '142006903033'. The course date is 04/14/2015 and the recommended renewal date is 04/2017. A callout box on the right side of the screenshot says 'Click the [View My eCards] button to view the eCard profile.'

After claiming an eCard online, the student will also receive a follow-up email from the AHA (shown below) thanking the student for claiming his or her eCard.

This email contains a link that the student can click to access his or her eCard Profile.



***PLEASE DO NOT REPLY TO THIS EMAIL ADDRESS. YOU WILL NOT RECEIVE A RESPONSE TO REPLIES TO THIS EMAIL ADDRESS ***

Dear Joseph Sanders,

Thank you for accessing the My Cards system and claiming your eCard.

My Cards will store all of your claimed online eCards in your Student Profile, which has already been created for you. To view this eCard (and additional eCards) please click on the link below.

[Click here to view all of your claimed eCards](#)

To access your My Cards Student Profile without the above link, go to www.heart.org/cpr/mycards and log in using your first name, last name and email address.

Thank you and congratulations on completing your AHA class!!

American Heart Association

This email also includes the URL that the student may visit in the future to log into his or her eCard Profile: www.heart.org/cpr/mycards. This page is shown below. To log into the eCard Profile, the student simply enters his or her First Name, Last Name and Email Address (must be the email address the student used to claim the eCard). Or, the student can log in by entering the eCard Code found on the eCard. The student will be prompted to enter the security answer created when he or she initially claimed the eCard.

Also from this page, an employer may verify the authenticity of an eCard by entering the eCard Code found on the eCard.

Welcome to My Cards

Students:

Access your AHA eCard Profile or eCard

To access your complete eCard profile, please log in by entering your first and last name and email address below. OR, if you have your eCard code, enter it below to access the eCard for that code

First Name

OR

Enter eCard Code

Last Name

Email Address

Submit

Employers:

Verify an AHA eCard

To verify an eCard, please enter the eCard code you wish to verify.

Enter eCard Code

Submit

END PROCESS